

DIRECTORY OF CONTACTS 2024



* Olé

Contact us



**General
WhatsApp: +1 939-322-9543**

Contact for:

Quick and general queries about Olé, its products or relevant information that you want to share



COMMISSIONS

commissions@olelife.com

Contact for:

- Commission payment status.
- Update banking information.



CONTRACTS

contracts@olelife.com
+1 939-322-9523

Contact for:

- Changes to general agent contract information.
- Commission level changes.

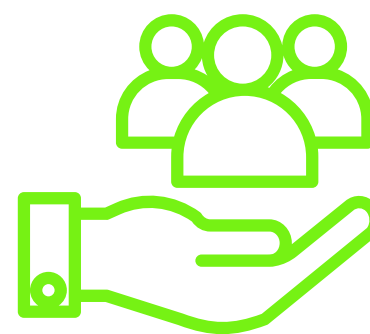


CLAIMS

claims@olelife.com

Contact for:

- Notification of Claims.



CUSTOMER SERVICE

service@olelife.com

Contact for:

- Policy documents.
- Changes to active policies.
- Payments Renewals General inquiries.



ENGAGEMENT

tuopinion@olelife.com

Contact for:

- Clarify doubts about surveys.
- Advisor and client experience consultations.
- Feedback about your experience.



Contact us



RETENTION

retention@olelife.com

Contact for:

- Payment of policies.
- Adding/modifying credit cards.
- Confirmation of why a payment was not processed.

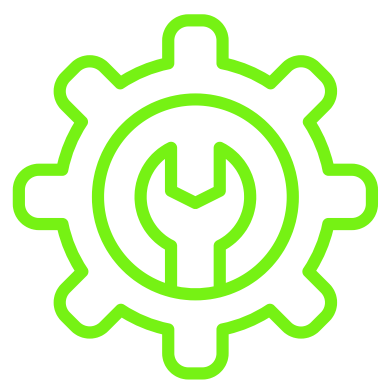


SALES

sales@olelife.com

Contact for:

- Product training.
- Marketing materials.



SYSTEMS

systems@olelife.com

Contact for:

- Request for credentials from the portal and mobile App.
- Technical support.



UNDERWRITING

underwriting@olelife.com

+1 939 489 3160

Contact for:

- Underwriting Requirements
- Pre- evaluation
- Addition/modification of beneficiaries.

